

Who are we?

AG TECH INDUSTRIES SOLUTIONS SRL (hereinafter referred to as „AWSummit”) is a Romanian company, established in Bucharest, Esarfei, nr. 72, registered with the Trade Register under no. J40/10861/2020, VAT number: RO42992648.

All ticket sales and sponsorships shall be subject to the following terms and conditions:

1. TICKET/ SPONSORSHIP PAYMENTS & DELIVERY

1.1. In consideration of the Ticket price (as applicable and as advertised on our website), we shall grant the Purchaser a Ticket to the Event, subject to these Terms and Conditions. Purchase of a Ticket and/or entry to the Event shall be deemed to be acceptance of these Terms and Conditions.

1.2. The Ticket price is exclusive of value added tax, which shall be added to the price and paid by the Purchaser in accordance with this clause 1 (Payment).

1.3. We reserve the right to refuse entry to any person who cannot produce evidence of a valid, fully-paid Ticket.

1.4. All Tickets must be paid for in full prior to entry to the Event.

1.5. Following payment, Tickets shall be delivered in electronic soft-copy via email to the email address provided and bearing the Attendee's name as nominated by the Purchaser. The Ticket acts as a receipt for the transaction and can be used to redeem entry at the Event. A printed hard-copy Ticket or an electronic soft-copy Ticket detailing the reference number can be used to register at the Event.

1.6. The Ticket must be used by the individual named on the Ticket as such. Attendees must produce valid identification on request.

1.7. All the services are provided to the cardholder by the Merchant and all enquiries and complaints should be directed to the Merchant.

1.8. All sponsorships shall be entirely paid one week before the event starts. We reserve the right to cancel any sponsorship that has not been paid in time.

2. CONDUCT AT THE EVENT

2.1. All Attendees must be 18 years or older. This is a ZERO tolerance policy.

2.2. Requirements: face masks/ face shields must be used at conferences/ hotels with NO exceptions! Non compliance will mean automatic ejection from the event and your entrance ticket will not be refunded.

2.3. We may refuse entry to any Attendee who we believe, at our discretion, may have a detrimental effect on the success of the Event, or the well-being of other Attendees.

- 2.4 We may remove any Attendee from the Event if we reasonably believe the Attendee is behaving inappropriately or has committed another form of misconduct or anti-social behaviour. In the event of such removal, no refunds of Ticket sales/ sponsorships will be made.
- 2.5. You shall not promote any products or services that we may, at our discretion, find to be prejudicial to the image and/or reputation of the Event. Attendees found to be doing so may have their Ticket cancelled and may be removed from the Event.
- 2.6. No Attendee may host or promote any event purporting or holding itself out to be associated with the Event during the days of the Event, without our prior written approval.
- 2.7. All Attendees shall comply with all relevant laws and regulations which may apply in relation to their attendance at the Event and each Attendee will indemnify and keep indemnified and defend (at their own expense) us against all costs, claims, damages or expenses suffered or incurred by us or for which we may become liable due to any failure by that Attendee or their employees or agents to comply with these Terms and Conditions or any applicable laws and regulations in Romania.
- 2.8. All Attendees shall dress accordingly during the event and in order to get access to the conference and parties you need to wear the wristband at ALL TIMES, with no exceptions.

3. TRANSFERS & REFUNDS

- 3.1. Tickets are non-refundable and shall only be refundable at our discretion. For the avoidance of doubt, Tickets shall not be refunded in the event that the Attendee is not able to attend due to visa restrictions, or if the Attendee is removed from the Event in accordance with clause 2 (Conduct at the Event).
- 3.2. Tickets may not be copied, reproduced, resold, used for another event, or transferred to another person (without prior approval and solely at our discretion). For the avoidance of doubt, where you were provided a complimentary transfer of your AWSummit 2020 pass to AWSummit 2021 and you shall not be entitled to transfer this ticket to another party.
- 3.3. A full refund will be issued if Romanian government bans your country of residence or the other way around.
- 3.4. If, at the time of your purchase of an entrance ticket, residents of your country were NOT allowed to travel to Romania then our cancellation policy is null and void.
- 3.5. If artwork is already printed there will be no refund.
- 3.6. If you already bought a ticket but you test positive to COVID right before traveling to Romania, we will refund you the money as long as you provide proof.
- 3.7. No refund will be issued if you cancel your ticket/ sponsorship less than 30 days before the event.

4. CANCELLATION OR ALTERATION BY THE COMPANY

- 4.1. We may need to alter or cancel the Event schedule and venue due to unforeseen circumstances beyond our control. We shall not be responsible for any cancellation or postponement of the Event due to any reason, including but not limited to technical issues, weather conditions, or other factors beyond our control.
- 4.2. AWSummit reserves the right to cancel, change the date, the format or relocate the Event at any time prior to the Event Date. We shall give written notice to you of a decision to cancel or postpone the Event as soon as reasonably practicable and transfer your ticket or sponsorship to the next edition.
- 4.3. We shall not be responsible for any failure or delay in performing our obligations under this Agreement as a result of an event or series of connected events outside our reasonable control (including, without limitation, acts of God, floods, lightning, storm, fire, explosion, war, military operations, acts or threats of terrorism, strike action, lock-outs or other industrial action or a pandemic, epidemic or other widespread illness).
- 4.5. We may change or modify these Terms and Conditions from time to time with or without notice to Purchasers or Attendees. Updated Terms and Conditions will be published on our website.

5. INSURANCE AND LIABILITY

- 5.1. The AWSummit, its staff, the Venue Hotel, the Sponsors, Media Partners or any other parties are not responsible for any damages, actions, claims, costs or other expenses, including, but not limited to personal injury, death or damaged property - of any AWSummit attendee.
- 5.2. You agree to hold AWSummit harmless from any and all claims, loss or damage to my personal property, liabilities and costs, including attorney's fees, as a result of your participation in the Event, including travel to and from the Event (including air travel) or any events incidental to the Event.

6. FORCE MAJEURE

- 6.1. We shall not be in breach of these Terms and Conditions if we do not provide any services or the Event due to the following circumstances:
 - 6.1.1. Industrial action by the staff of one of our suppliers;
 - 6.1.2. Fire, lightning, explosion, riot, civil commotion, malicious damage, extreme weather conditions, storm, flood, burst pipes, earthquake, terrorism and the Venue being damaged or destroyed; or
 - 6.1.3. Breakdown of machinery, or any failure to supply the Venue with gas, electricity, water and so on, outside of our control.

8. PHOTOGRAPHY, AUDIO AND VIDEO

8.1 By attending the Event you acknowledge and agree that the Event (or any part of it) may be photographed or recorded by use or our partners. You agree to permit us, or any third party licensed by us, to use, distribute, broadcast, or otherwise globally disseminate your likeness, name, voice and words in perpetuity in television, radio, film, newspapers, magazines and other media now available and hereafter developed, both before, during and any time after the Event, and in any form, without any further approval from you or any payment to you. This grant includes, but is not limited to, the right to edit the media, the right to use the media (alone or together with other information), and the right to allow others to use or distribute the media.

8.2. Professional video recording of workshops and masterclass is not allowed without express written permission from AWSummit. Amateur (phone cameras) video recordings are allowed for all the other events. This rule does not apply to media partners.

9. PRIVACY POLICY

9.1 In protecting your privacy we are providing this statement detailing our online data practices and the options you have about the way your data is collected and used on this platform.

10. COLLECTING DATA AND INFORMATIONS

10.1 The only persons who provide us with the requested unique user specific data will be able to order programs, services and products or otherwise participate in the site's activities and programs. Non-unique user data may be collected when you visit many of our site pages such as the kind of browser you are using (e.g., Netscape, Internet Explorer, Mozilla Firefox), the kind of operating system you are using, (e.g., Windows 2000 or Mac OS) and the domain name of your Internet service provider (e.g., America Online, MSN).

11. DATA USAGE

11.1 We may use the data you provide about yourself to complete your requests for our programs, services and products, to address your inquiries about our programs, and to offer you other products, programs or services that might be of interest to you. We sometimes use this data to communicate with you, such as to notify you when you have won one of our contests, to fulfill a request by you for an online newsletter, or to contact you about your business with us. We sometimes use the non-unique user specific data that we collect to improve the design and content of our site and to enable us to personalize your online activities. We also may use this data to analyze site usage, as well as to offer you programs, services or products. We may disclose unique user specific data in response to legal

obligations, for example, in response to a court order or a subpoena. We also may disclose such data in response to a law enforcement agency's request. Agents and contractors of who have access to unique user specific data are required to protect this data in a way that is consistent with this Privacy Policy, for example, not using the data for any purpose other than to complete the services they are handling for AWSummit.

11.2 Although we take appropriate steps to protect against unauthorized disclosures of data, we cannot guarantee you that unique user specific data that we collect will never be disclosed in a manner that is inconsistent with this Privacy Policy. Occasionally we may combine data we acquire online with other records to enhance our ability to market to you those products or services that may be of interest to you. If you prefer not to receive marketing information from this site, please email us to submit your request. AWSummit sites covered by this Privacy Policy will not use or distribute unique user specific data provided to us in ways unrelated to the ones detailed above without also providing you with an opportunity to opt out of these unrelated uses. Collection of Data by Strategic Partner Sites and Sponsors Links on our sites may direct you to other sites and their information policies and privacy guidelines may differ from ours. Please read the privacy statements on other sites as we have no control over what these strategic partner sites do with your data collected and/or submitted. The AWSummit sites covered by this Privacy Statement sometimes may offer programs (e.g., contests, sweepstakes, or promotions) that are sponsored by or co-branded with identified strategic partners. The strategic partners may obtain unique user specific data that visitors voluntarily submit to participate in the programs. AWSummit has no control over these strategic partners' use of this data.

12. COOKIES

12.1 To better understand our site traffic, many of our Internet pages use "cookies" to track user experience. Cookies are text files placed in your computer's browser. Cookies do not tell us your e-mail address or other unique user specific data unless you choose to provide this data to us by, for example, registering at one of our sites. However, once you choose to furnish the site with unique user specific data, this data may be built into the cookie. We use cookies to understand site usage and to improve the content and programs on our sites. For example, we may use cookies to personalize your experience at our web pages (e.g., to recognize you by name when you return to our site) or to save your password in password-protected areas. We also may use cookies to offer you programs, services or products.

Security Commitment We have implemented appropriate physical, electronic, and managerial procedures to protect and help prevent unauthorized access, control data security, and properly use the data collected online.

13. DATA CHANGES

13.1 For instructions on how you can access the unique user specific data that this European Event Management site has collected about you online, or how to correct factual errors in such data, please contact us . To protect your privacy and security, we will take reasonable steps to help verify your identity before granting access or making corrections.

